

BARCELONA ACTIVA HAS NOT STOPPED FOR COVID-19

Service to citizens

How we have been working

Resources earmarked

Creation of the free call center 900 533 175
+15,600 ATTENTIONS

Creation of the Covid-19 website (Information on support and services for coping with Covid-19)
+125,000 UNIQUE USERS

Online advisories
+22,400 PEOPLE

Online training
+21,700 PEOPLE

100% REMOTE WORK

66% REMOTE WORK

WE KEEP THE FACILITIES OPEN

66% REMOTE WORK

MARCH 14

DECREE OF THE STATE OF ALARM

MARCH 16

100% REMOTE WORK

MAY 25

OPENING OF EQUIPMENT WITH SAFETY MEASURES AND SIGNAGE IN PLACE
PPREPARATION FOR THE RETURN TO FACE-TO-FACE WORK

JUNE 2

66% REMOTE WORK

JUNE 29

33% REMOTE WORK

HOLIDAYS

WE KEEP THE FACILITIES OPEN

SEPTEMBER 14

33% REMOTE WORK

OCTOBER 19

66% REMOTE WORK

DECEMBER 30

100% REMOTE WORK EXCEPT SERVICES AND ACTIVITIES THAT CANNOT BE CARRIED OUT UNDER THIS MODALITY

Health and safety expenditure for workers and users
+0.5 M€

Telephonic equipment
+203 MOBILE TERMINALS +331 NEW LINES

Computer equipment
+310 LAPTOPS +686 LICENSES OF OFFICE 365
↓
5,600 MEETINGS PER MONTH THROUGH TEAMS

WE HAVE MAINTAINED OUR SERVICE TO THE PUBLIC

WE KEEP THE FACILITIES OPEN

WE ENSURE EVERYONE'S SAFETY

ALL PROJECTS ARE ONGOING

And with permanent dialogue with the legal representatives of the employees

Works council plenary
11 MEETINGS

Safety and health committee (weekly follow-up of Covid-19 prevention measures)
23 MEETINGS

Since the declaration of the State of Alarm